



## Emergency Message for U.S. Citizens: San Jose (Costa Rica), Temporary Closure of Airports Due to Volcano

Aviation; Volcanoes

Western Hemisphere > Costa Rica > San Jose

9/19/2016

The U.S. Embassy advises U.S. citizens in Costa Rica that recent ashfall from Turrialba Volcano has caused a temporary interruption of service to and from Juan Santamaria Airport in San Jose (SJO) and Tobías Bolaños Airport in Pavas. The Embassy advises U.S.-bound travelers to avoid going in person to the airport if they do not have immediate travel due to the expected increase in demand from stranded travelers. U.S. citizens with pending travel are instead advised to contact their airlines online or via telephone for advice and rebooking assistance and to further monitor local media for updates. Operations will resume based on local conditions.

We strongly recommend that U.S. citizens traveling to or residing in Costa Rica enroll in the Department of State's Smart Traveler Enrollment Program (STEP). STEP enrollment gives you the latest security updates, and makes it easier for the nearest U.S. Embassy or Consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. Embassy or Consulate.

U.S. Citizens traveling abroad should regularly monitor the U.S. Department of State's, Bureau of Consular Affairs website ([www.travel.state.gov](http://www.travel.state.gov)), where the current Worldwide Caution, Travel Warnings, Travel Alerts, and Country Specific Information can be found. The U.S. Embassy also encourages U.S. citizens to review the "Traveler's Checklist," which includes valuable security information for those both living and traveling abroad, and enroll with the Department of State or the U.S. Embassy through the State Department's Smart Traveler Enrollment Program (STEP). Follow us on Twitter and the Bureau of Consular Affairs page on Facebook as well. In addition to information on the Internet, travelers may obtain up-to-date information on security conditions by calling 1-888-407-4747 toll-free in the United States and Canada, or outside the United States and Canada on a regular toll line at

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1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

The U.S. Embassy in San Jose is located at Avenida 0, Calle 120, Rohrmoser, and is open from 8:00 a.m. to 4:30 p.m., (telephone number: 2519-2590). If you are a U.S. citizen in need of urgent assistance, outside of business hours, the emergency after-hours number for the U.S. Embassy is 2519-2000.

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