



## Emergency Message for U.S. Citizens: Munich (Germany), Active Shooters in Munich

Travel Health and Safety; Transportation Security; Terrorism; Other Threat / Incident

Europe > Germany > Munich

7/22/2016

Media are reporting that Munich authorities have declared an emergency using the city's smartphone warning system. Residents have been warned not to leave their homes: For your own safety, avoid squares and streets: perpetrators are on the run. Train and bus transport suspended. Turn radio and TV on. Munich's mainline railway station is closed, and mass transit remains halted.

U.S. citizens are advised not to come to the U.S. Consulate due to the uncertain security situation. Continue to shelter in place, contact your family members to let them know you are safe, and follow the instructions of police and emergency personnel. Continue to monitor local news stations for updates. Maintain a high level of vigilance and take appropriate steps to enhance your personal security.

For further information:

See the State Department's travel website for the Worldwide Caution, Europe Travel Alert, Travel Warnings, Travel Alerts, and Country Specific Information.

- Enroll in the Smart Traveler Enrollment Program (**STEP**) to receive security messages and make it easier to locate you in an emergency.
- Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).
- Follow us on Twitter and Facebook.

The American Citizen Services Unit for the **U.S. Embassy Berlin** is located at Clayallee 170, 14195 Berlin, and is open by appointment only Monday through Friday from 8:30 a.m. to 5:00

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p.m. The telephone number for routine calls is answered 2-4 p.m. Monday-Friday +49-69-7535-0; email: **acsberlin@state.gov**. If you are a U.S. citizen in need of urgent assistance outside of business hours, the after-hours emergency number for the U.S. Embassy Berlin is +49-30-8305-0.

**The U.S. Consulate General in Frankfurt** is located at Giessener Strasse 30, 60435 Frankfurt am Main. The telephone number is +49-69-7535-0 (routine calls, 2-4 p.m. Monday-Friday); e-mail: **GermanyACS@state.gov**. If you are a U.S. citizen in need of urgent assistance outside of normal business hours, the emergency number for the U.S. Consulate General in Frankfurt is +49-69-7535-0

**The U.S. Consulate General in Munich** is located at Koeniginstrasse 5 and is open Monday through Friday from 8:00 am to 5:00 pm. The telephone number is +49-89-2888-580 during office hours; e-mail: **ConsMunich@state.gov**. If you are a U.S. citizen in need of urgent assistance after-hours, the emergency number for the U.S. Consulate General in Munich is +49-89-2888-0.

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