



Emergency Message for U.S. Citizens: Munich (Germany), Shots Fired at Multiple Locations in Munich

Terrorism; Other Threat / Incident; Travel Health and Safety; Transportation Security

Europe > Germany > Munich

7/22/2016

Media is reporting shots fired at the Olympia shopping mall in Munich, Germany resulting in casualties. There are subsequent reports of shots fired in other locations in Munich. There is a major police operation underway. Mass transit around the city is also reported to be halted during the police operation.

U.S. citizens are advised to shelter in place pending police announcements that the situation is under control. Review your personal security plans; remain aware of your surroundings, and monitor local news stations for updates. Maintain a high level of vigilance and take appropriate steps to enhance your personal security.

For further information:

See the State Department's travel website for the Worldwide Caution, Europe Travel Alert, Travel Warnings, Travel Alerts, and Country Specific Information.

Enroll in the Smart Traveler Enrollment Program (**STEP**) to receive security messages and make it easier to locate you in an emergency.

Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).

Follow us on Twitter and Facebook.

The American Citizen Services Unit for the **U.S. Embassy Berlin** is located at Clayallee 170, 14195 Berlin, and is open by appointment only Monday through Friday from 8:30 a.m. to 5:00 p.m. The telephone number for routine calls is answered 2-4 p.m. Monday-Friday +49-69-7535-0; email: acsberlin@state.gov. If you are a U.S. citizen in need of urgent assistance outside of business hours, the after-hours emergency number for the U.S. Embassy Berlin is +49-30-8305-0.

The contents of this (U) presentation in no way represent the policies, views, or attitudes of the United States Department of State, or the United States Government, except as otherwise noted (e.g., travel advisories, public statements). The presentation was compiled from various open sources and (U) embassy reporting. Please note that all OSAC products are for internal U.S. private sector security purposes only. Publishing or otherwise distributing OSAC-derived information in a manner inconsistent with this policy may result in the discontinuation of OSAC support.



The U.S. Consulate General in Frankfurt is located at Giessener Strasse 30, 60435 Frankfurt am Main. The telephone number is +49-69-7535-0 (routine calls, 2-4 p.m. Monday-Friday); e-mail: **GermanyACS@state.gov**. If you are a U.S. citizen in need of urgent assistance outside of normal business hours, the emergency number for the U.S. Consulate General in Frankfurt is +49-69-7535-0

The U.S. Consulate General in Munich is located at Koeniginstrasse 5 and is open Monday through Friday from 8:00 am to 5:00 pm. The telephone number is +49-89-2888-580 during office hours; e-mail: **ConsMunich@state.gov**. If you are a U.S. citizen in need of urgent assistance after-hours, the emergency number for the U.S. Consulate General in Munich is +49-89-2888-0.

The contents of this (U) presentation in no way represent the policies, views, or attitudes of the United States Department of State, or the United States Government, except as otherwise noted (e.g., travel advisories, public statements). The presentation was compiled from various open sources and (U) embassy reporting. Please note that all OSAC products are for internal U.S. private sector security purposes only. Publishing or otherwise distributing OSAC-derived information in a manner inconsistent with this policy may result in the discontinuation of OSAC support.