



Emergency Message for U.S. Citizens: Quito (Ecuador), Post-Earthquake Updates

Earthquakes; Aviation

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The U.S. Mission is aware of significant damage caused by the April 16 earthquake, and continues to closely monitor the situation. Some areas of the country have been badly damaged and are difficult to reach at this time.

All major airports in Ecuador are operating, apart from Eloy Alfaro International Airport, which is located on the outskirts of Manta in the province of Manabí in western Ecuador. However, some flights have been delayed or cancelled. U.S. citizens should check with their airlines for the latest flight status.

A state of emergency has been declared in six provinces (Esmeraldas, Santo Domingo, Manabí, Guayas, Los Ríos, and Santa Elena) along the western coast. While the majority of the country has power and cellular service, affected provinces may not have basic services restored, and there are many road closures. The Government of Ecuador posts the most up-to-date information on the status of recovery efforts at <http://www.gestionderiesgos.gob.ec/>. The U.S. Embassy in Quito and the U.S. Consulate General in Guayaquil will be open for business on Monday, April 18. U.S. citizens with emergencies should use the contact information below.

We urge U.S. citizens in Ecuador who are safe to contact their loved ones directly and/or update their Social Media status, and we strongly encourage U.S. citizens traveling abroad to register with the Smart Traveler Enrollment Program (STEP) at travel.state.gov so that you receive all official messages.

U.S. citizens in Ecuador who need assistance can contact the U.S. Consulate General Guayaquil at 04-371-7000 or the U.S. Embassy Quito at 099-788-3222.

If you are in the U.S. and are calling about a U.S. citizen friend or family member, please call 1-888-407-4747.

You may also contact us at EcuadorEmergencyUSC@state.gov

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