



## Security Message for U.S. Citizens: Ciudad Juarez (Mexico), Road Travel Suspended

Travel Health and Safety

Western Hemisphere > Mexico > Ciudad Juarez

2/12/2016

The U.S. Consulate General in Ciudad Juarez informs U.S. citizens that as a result of Mexican

law enforcement activity near Villa Ahumada, Chihuahua, travel by road of U.S. government

employees and their family members from Ciudad Juarez to Chihuahua City has been suspended.

This restriction will remain in effect until further notice.

We strongly recommend that U.S. citizens traveling to or residing in Mexico enroll in the

Department of State's Smart Traveler Enrollment Program (STEP). STEP enrollment gives you

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the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to

contact you in an emergency. If you don't have Internet access, enroll directly with the nearest

U.S. embassy or consulate.

Regularly monitor the State Department's website <http://travel.state.gov>, where you can find

current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the Country Specific

Information for Mexico. For additional information, refer to "A Safe Trip Abroad" on the State

Department's website.

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Contact the U.S. embassy or consulate for up-to-date information on travel restrictions. You can

also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other

countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday

through Friday (except U.S. federal holidays). Follow us on Twitter and Facebook, and

download our free Smart Traveler iPhone App to have travel information at your fingertips.

The U.S. Consulate General in Ciudad Juarez is located at Paseo de la Victoria #3650 Fracc.

Partido Senecú, Ciudad Juarez, Chihuahua, Mexico C.P. 32543, and is open Monday – Friday,

8:00 a.m. to 5:00 p.m. The U.S. Consulate's website is: <http://ciudadjuarez.usconsulate.gov>.

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During regular work hours, the American Citizens Services unit of the Consulate can be reached

at (656) 227-3411, by fax at (656) 227-3264, or by email at [cdjamericancitizens@state.gov](mailto:cdjamericancitizens@state.gov).  
If

you are a U.S. citizen in need of urgent assistance after hours, the emergency number for the

U.S. Consulate dialing from a Ciudad Juarez phone is (656) 227-3000. If calling from other

parts in Mexico, dial 01 (656) 227-3000. If you are calling from the United States, dial 011-52

(656) 227-3000.

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