



## **Security Message for U.S. Citizens: Surabaya (Indonesia), Potential Threat to U.S. Hotels and Banks**

Threats

1/3/2015

### **Security Message for U.S. Citizens: Potential Threat against US-associated Hotels and Banks in Surabaya, Indonesia January 3, 2015**

The US Embassy has been made aware of a potential threat against US-associated hotels and banks in Surabaya, Indonesia. The US Embassy recommends heightened vigilance and awareness of one's surroundings when visiting such facilities.

We strongly recommend that U.S. citizens traveling to or residing in Indonesia enroll in the Department of State's Smart Traveler Enrollment Program (STEP) at [travel.state.gov](http://travel.state.gov). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the U.S. Embassy Jakarta, U.S. Consulate General Surabaya, U.S. Consulate Medan or U.S. Consular Agency Bali, or the nearest U.S. embassy or consulate. Regularly monitor the State Department's website, where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. You can also find recent U.S. Embassy Jakarta messages to the public on the Embassy's website. Read the Country Specific Information for Indonesia. For additional information, refer to the "Traveler's Checklist" on the State Department's website.

Contact the U.S. embassy or consulate for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on Twitter and Facebook to have travel information at your fingertips.

We advise all American citizens to register their cell phone number with 99388 so that they may receive emergency SMS text messages from the Embassy. Please be note that the number for registering to receive these messages has changed. An additional digit has been

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added. To register, please text: REGALRTLASTNAME#FIRSTNAME, e.g. REG ALRT BROWN#DAVID to 99388.

U.S. Embassy Jakarta is located at Jalan Medan Merdeka Selatan 5, Jakarta; the 24-hour switchboard telephone number is 62-21-3435-9000. The telephone number of U.S. Consulate General Surabaya is 62-31-297-5300; U.S. Consulate Medan is 62-61-451-9000; U.S. Consular Agency Bali is 62-361-233-605.

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