



Emergency Message for U.S. Citizens: Bogota (Colombia), Correction Re Eruption of Nevada Ruiz Volcano

Volcanoes

Western Hemisphere > Colombia > Bogota

11/9/2012

The Manizales Municipal Office of Disaster Prevention and Attention informed the Embassy that the message sent earlier today was part of a drill and does not reflect the actual status of the volcano. The current alert level remains at yellow (level 3- changes in the behavior of the volcano). We regret any inconvenience our initial message may have caused.

You can stay in touch and get Embassy updates by checking the Embassy website, found here. Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

U.S. citizens are encouraged to enroll in the Smart Traveler Enrollment Program (STEP). U.S. citizens without internet access may enroll directly at the nearest U.S. Embassy or U.S. Consulate. By enrolling, U.S. citizens make it easier for the embassy/consulates to contact them in case of emergency. Stay up to date by bookmarking our Bureau of Consular Affairs website, which contains the current Travel Warnings and Travel Alerts as well as the Worldwide Caution. Follow us on Twitter and the Bureau of Consular Affairs page on Facebook, and download our free Smart Traveler iPhone App to have travel information at your fingertips.

You can contact the American Citizen Services Unit at the U.S. Embassy in Bogota, Colombia, via e-mail at acsbogota@state.gov or by telephone at (571) 275-2000. The U.S. Embassy is located at Carrera 45, # 24B-27, Bogota, D.C., Colombia and is open to the public by appointment on Monday through Thursday from 09:00 to 11:30. You can schedule a

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non-emergency appointment by visiting this website.

The Embassy operates a Consular Agency in Baranquilla, Colombia which also provides assistance to U.S. citizens. The Baranquilla Consular Agency is located Calle 77B No. 57-141, suite 511. Hours are 8:00 a.m. to noon, Monday through Friday. No appointment is necessary.

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