



## **Emergency Message for U.S. Citizens: Manila (Philippines), U.S. Embassy Closure (August 8)**

Other

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8/7/2012

The U.S. Embassy will be closed Wednesday, August 8, 2012, due to severe flooding in and around Metro Manila. Consular services have been suspended in order to keep the public and our employees safe and dry. For individuals with scheduled visa interviews or American Citizen Services appointments, the Consular Section will be in touch to reschedule those interviews in the coming few days. For emergencies involving U.S. citizens, please contact the American Citizen Services Unit of the U.S. Embassy's Consular Section through the after-hours emergency telephone (632) 301-2000.

Please continue to monitor the Embassy's website <http://manila.usembassy.gov/> for updated information. Please consult the Country Specific Information for the Philippines, available on the Bureau of Consular Affairs website. All U.S. citizens in the Philippines are urged to enroll online at the Smart Traveler Enrollment Program (STEP). Registering gives U.S. citizens access to updated information on travel and security within the Philippines and makes it easier for the Embassy to contact citizens in case of emergency.

If the Embassy public phone number, (632) 301-2000, is not operational, U.S. citizens who require emergency assistance may contact the American Citizen Services section through <http://www.facebook.com/pages/Manila-Philippines/US-Embassy-ManilaPhilippines/157551009622> or through [acsinfomanila@state.gov](mailto:acsinfomanila@state.gov) or by calling the United States at the following numbers: 1-202-501-4444 (if calling from outside the United States or Canada) or 1-888-407-4747 (if calling from within the United States or Canada). The Embassy is located at 1201 Roxas Boulevard, Manila, Philippines.

Current information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada, or a regular toll line at 1-202-501-4444 for callers from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). You can also stay up to date by bookmarking our Bureau of Consular Affairs website, which contains the current Travel Warnings and Travel Alerts as well as the Worldwide Caution, by "following" the Bureau of Consular Affairs on Twitter and "liking" the Bureau of Consular Affairs page on Facebook.