



Emergency Message for U.S. Citizens: San Jose (Costa Rica), "Phishing" Phone Call Scam

Other Threat / Incident

Western Hemisphere > Costa Rica > San Jose

5/9/2012

Please be aware that U.S. Embassy San Jose has received multiple reports about fraudulent "phishing" phone calls directed at American citizens in Costa Rica. The phone calls have been made in an attempt to garner personally identifying information, such as social security numbers. In each of these instances, a man falsely identifying himself as an Embassy employee has purported to offer assistance with Embassy registration. This individual gives the Embassy switchboard as his phone number.

U.S. Embassy San Jose reminds U.S. citizens traveling or residing in Costa Rica to be aware of ongoing phishing attempts, and advises you to use caution if you receive telephone calls or emails requesting personal and/or financial information. If you receive a telephone call or e-mail message that appears to come from the Embassy and asks you provide your social security number or other personal information, do not provide it. Please also report such attempts to acssanjose@state.gov.

For up-to-date information on security, Americans traveling abroad should regularly monitor the Department's Internet web site at <http://travel.state.gov>. Further information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or on a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Daylight Time, Monday through Friday (except U.S. federal holidays). Information on services for American citizens visiting or living in Costa Rica can be found on the U.S. Embassy, Costa Rica website at <http://costarica.usembassy.gov>.

U.S. citizens who travel to or reside in Costa Rica are encouraged to enroll in the State Department's Smart Traveler Enrollment Program (STEP). By enrolling, you make it easier for the U.S. Embassy to contact you in case of an emergency.