



## Emergency Message for U.S. Citizens: Veracruz (Mexico) Ongoing Security Concern

Crime

Western Hemisphere > Mexico > Mexico City

10/11/2011

U.S. Embassy Mexico City released the following Emergency Message on October 11, 2011: The United States Government has no higher responsibility than to serve and protect its citizens, including those who reside or are temporarily abroad. The American Citizen Services (ACS) Unit provides prompt, courteous, and efficient services to United States Citizens and other clients, consistent with U.S. laws and regulations.

In recent months, the state of Veracruz has seen an increase in violence among rival criminal organizations. In response, the Government of Mexico has sent additional military and federal police to the state and recently announced the start of an operation called Veracruz Seguro; that will be carried out by Federal and State security forces and focus on combating organized crime.

Based on the increased activity, the U.S. Embassy advises all American citizens to exercise caution and remain vigilant when traveling in the State of Veracruz. Due to the unpredictable and fluid nature of organized crime-related violence, keep in mind that serious crime can occur at any place and at any time without warning. American citizens are reminded to be conscious of their surroundings, maintain a high level of self-awareness, and report any suspicious activity immediately to Mexican authorities.

For the latest security information, U.S. citizens traveling abroad should regularly monitor the Department's internet web site at <http://travel.state.gov/> where the current Worldwide Caution, Travel Warnings, and Travel Alerts can be found. Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll free in the United States and Canada, or, for callers from Mexico, a regular toll line at 001-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). American citizens traveling or residing overseas are encouraged to register with the appropriate U.S. Embassy or Consulate on the State Department's travel registration website at <https://travelregistration.state.gov/>.

For any emergencies involving U.S. citizens in Mexico, please contact the U.S. Embassy or the closest U.S. Consulate. The numbers provided below for the Embassy and Consulates are available around the clock. The U.S. Embassy is located in Mexico City at Paseo de la Reforma 305, Colonia Cuauhtemoc, telephone from the United States: 011-52-55-5080-2000; telephone within Mexico City: 5080-2000; telephone long distance within Mexico 01-55-5080-2000. You may also contact the Embassy by e-mail at:



ACSMexicoCity@state.gov The Embassy's internet address is  
<http://www.usembassy-mexico.gov/>.

U.S. citizens in other areas of Mexico should seek the assistance of the U.S. Consulates or Consular agencies located throughout the country. Click on the following to find a directory of Consulates and Consular Agencies.