



## **Emergency Message for U.S. Citizens: Tijuana (Mexico), Closure of San Ysidro Port Entry** Other

Western Hemisphere > Mexico > Tijuana

9/14/2011

U.S. Consulate General Tijuana released the following Emergency Message for U.S. Citizens on September 14, 2011:

On September 14, 2011, at approximately 11:00am, a section of scaffolding supporting construction efforts at the San Ysidro port of entry collapsed. Customs and Border Protection (CBP) have closed the San Ysidro port of entry to northbound traffic. The southbound lanes remain open.

While the San Ysidro port of entry is closed, northbound traffic is being re-routed to the Otay Mesa port of entry a few miles east. CBP officials have not provided an estimate of when the border crossing will be re-opened. Wait times at the Otay Mesa port of entry are unusually long. CBP requests that travelers in the Tijuana area not cross into the U.S. unless absolutely necessary. A complete review of the safety of the port of entry construction project is ongoing.

CBP will notify media outlets when the San Ysidro port of entry re-opens.

### Further Information

You are encouraged to review the U.S. Embassy's Mexico Security Update. The update contains information about recent security incidents in Mexico that could affect the safety of the traveling public.

For more detailed information on staying safe in Mexico, please see the State Department's Country Specific Information for Mexico. Information on security and travel to popular tourist destinations is also provided in the publication: Spring Break in Mexico - Know Before You Go!

For the latest security information, U.S. citizens traveling abroad should regularly monitor the State Department's internet web site, where the current Worldwide Caution, Travel Warnings, and Travel Alerts can be found. Follow us on Twitter and the Bureau of Consular Affairs page on Facebook as well. Up-to-date information on security can also be obtained by calling



1-888-407-4747 toll free in the United States and Canada or, for callers outside the United States and Canada, a regular toll line at 001-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). U.S. citizens traveling or residing overseas are encouraged to enroll with the State Department's Smart Traveler Enrollment Program at [travel.state.gov](http://travel.state.gov). For any emergencies involving U.S. citizens in Mexico, please contact the U.S. Embassy or the closest U.S. Consulate. The numbers provided below for the Embassy and Consulates are available around the clock. The U.S. Embassy is located in Mexico City at Paseo de la Reforma 305, Colonia Cuauhtemoc, telephone from the United States: 011-52-55-5080-2000; telephone within Mexico City: 5080-2000; telephone long distance within Mexico 01-55-5080-2000. You may also contact the Embassy by e-mail at [ACSMexicoCity@state.gov](mailto:ACSMexicoCity@state.gov).

Consulates (with consular districts):

Ciudad Juarez (Chihuahua): Paseo de la Victoria 3650, tel. (011)(52)(656) 227-3000.

Guadalajara (Nayarit, Jalisco, Aguas Calientes, and Colima): Progreso 175, telephone (011)(52)(333) 268-2100.

Hermosillo (Sinaloa and the southern part of the state of Sonora): Avenida Monterrey 141, telephone (011)(52)(662) 289-3500.

Matamoros (the southern part of Tamaulipas with the exception of the city of Tampico): Avenida Primera 2002, telephone (011)(52)(868) 812-4402.

Merida (Campeche, Yucatan, and Quintana Roo): Calle 60 no. 338-K x 29 y 31, Col. Alcala Martin, Merida, Yucatan, Mexico 97050, telephone (011)(52)(999) 942-5700 or 202-250-3711 (U.S. number).

Monterrey (Nuevo Leon, Durango, Zacatecas, San Luis Potosi, and the southern part of Coahuila): Avenida Constitucion 411 Poniente, telephone (011)(52)(818) 047-3100.

Nogales (the northern part of Sonora): Calle San Jose, Nogales, Sonora, telephone (011)(52)(631) 311-8150.

Nuevo Laredo (the northern part of Coahuila and the northwestern part of Tamaulipas): Calle Allende 3330, col. Jardin, telephone (011)(52)(867) 714-0512.



Tijuana (Baja California Norte and Baja California Sur): Paseo de Las Culturas and Camino al Aeropuerto in Mesa de Otay (52) (664) 977-2000

All other Mexican states, and the Federal District of Mexico City, are part of the Embassy's consular district.

Consular Agencies:

Acapulco: Hotel Emporio, Costera Miguel Aleman 121 – Suite 14, telephone (011)(52)(744) 481-0100 or (011)(52)(744) 484-0300.

Cabo San Lucas: Tiendas de Palmilla, Carretera Transpeninsular Km 27.5 Local B221, San Jose del Cabo, Baja California Sur, telephone: (01152) 624 143 3566

Cancun: Blvd. Kukulcan Km 13 ZH Torre La Europea, Despacho 301 Cancun, Quintana Roo, Mexico C.P. 77500; telephone (011)(52)(998) 883-0272.

Ciudad Acuña: Closed until further notice.

Cozumel: Plaza Villa Mar en el Centro, Plaza Principal, (Parque Juárez between Melgar and 5th ave.) 2nd floor, locales #8 and 9, telephone (011)(52)(987) 872-4574 or, 202-459-4661 (a U.S. number).

Ixtapa/Zihuatanejo: Hotel Fontan, Blvd. Ixtapa, telephone (011)(52)(755) 553-2100.

Mazatlán: Playa Gaviotas #202, Zona Dorada, telephone (011)(52)(669) 916-5889.

Oaxaca: Macedonio Alcalá; no. 407, interior 20, telephone (011)(52)(951) 514-3054, (011) (52)(951) 516-2853.

Piedras Negras: Abasolo #211, Zona Centro, Piedras Negras, Coah., Tel. (011)(52)(878) 782-5586.

Playa del Carmen: "The Palapa," Calle 1 Sur, between Avenida 15 and Avenida 20, telephone (011)(52)(984) 873-0303 or 202-370-6708(a U.S. number).

Puerto Vallarta: Paradise Plaza, Paseo de los Cocoteros #1, Local #4, Interior #17, Nuevo Vallarta, Nayarit, telephone (011)(52)(322) 222-0069.



Reynosa: Calle Monterrey #390, Esq. Sinaloa, Colonia Rodr&iacute;guez, telephone: (011)(52)(899) 923 - 9331.

San Luis Potos&iacute;; Edificio "Las Terrazas", Avenida Venustiano Carranza 2076-41, Col. Polanco, telephone: (011)(52)(444) 811-7802/7803.

San Miguel de Allende: Dr. Hernandez Macias #72, telephone (011)(52)(415) 152-2357 or (011)(52)(415) 152-0068.